

# Project MUSE Accessibility Conformance Report

## International Edition

(Based on VPAT® Version 2.4)

**Name of Product/Version:** Project MUSE / <https://muse.jhu.edu>

**Report Date:** November 25, 2020

**Product Description:** Non-profit online database of academic journals and electronic books

**Contact Information:** Project MUSE Customer Support / (410)-516-6989 / [muse@press.jhu.edu](mailto:muse@press.jhu.edu)

### Notes:

**Evaluation Methods Used:** Evaluation is based on general product knowledge and testing of website.

### Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
<a href="#">Web Content Accessibility Guidelines 2.0</a>	Level A (Yes) Level AA (Yes) Level AAA (No)
<a href="#">Web Content Accessibility Guidelines 2.1</a>	Level A (Yes) Level AA (Yes) Level AAA (No)
<a href="#">Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018</a>	(Yes)
<a href="#">EN 301 549 Accessibility requirements suitable for public procurement of ICT products and services in Europe, - V3.1.1 (2019-11)</a>	(Yes)

# Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

## WCAG 2.x Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 - Web, Sections 10.1-10.4 of Chapter 10 - Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 - Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 – Documentation
- Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

# Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p><b><u>1.1.1 Non-text Content</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.1.1 (Web)</li> <li>• 10.1.1.1 (Non-web document)</li> <li>• 11.1.1.1.1 (Open Functionality Software)</li> <li>• 11.1.1.1.2 (Closed Functionality Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Supports Electronic Docs: Supports Software: Supports Closed: Not Applicable Authoring Tool: Not Applicable</p>	<p>MUSE provides text alternatives to all produced and hosted content.</p> <p>Note: Text alternative content not created by MUSE may vary in quality based on what is submitted by the respective publisher.</p>
<p><b><u>1.2.1 Audio-only and Video-only (Prerecorded)</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.2.1 (Web)</li> <li>• 10.1.2.1 (Non-web document)</li> <li>• 11.1.2.1.1 (Open Functionality Software)</li> <li>• 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Partially Supports Electronic Docs: Partially Supports Software: Partially Supports Closed: Not Applicable Authoring Tool: Not Applicable</p>	<p>MUSE generated content is available in multiple media formats.</p> <p>Publisher-submitted content may not have sufficient content alternatives in place.</p>
<p><b><u>1.2.2 Captions (Prerecorded)</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.2.2 (Web)</li> <li>• 10.1.2.2 (Non-web document)</li> <li>• 11.1.2.2 (Open Functionality Software)</li> <li>• 11.1.2.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul>	<p>Web: Partially Supports Electronic Docs: Partially Supports Software: Partially Supports Closed: Not Applicable Authoring Tool: Not Applicable</p>	<p>MUSE generated content is available in multiple media formats.</p> <p>Publisher-submitted content may not have sufficient content.</p>

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>		
<u><a href="#">1.2.3 Audio Description or Media Alternative (Prerecorded)</a></u> (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> <li>• 9.1.2.3 (Web)</li> <li>• 10.1.2.3 (Non-web document)</li> <li>• 11.1.2.3.1 (Open Functionality Software)</li> <li>• 11.1.2.3.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Web: Partially Supports Electronic Docs: Partially Supports Software: Partially Supports Closed: Not Applicable Authoring Tool: Not Applicable	MUSE generated content is available in multiple media formats.  Publisher-submitted content may not have sufficient content alternatives in place.
<u><a href="#">1.3.1 Info and Relationships</a></u> (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> <li>• 9.1.3.1 (Web)</li> <li>• 10.1.3.1 (Non-web document)</li> <li>• 11.1.3.1.1 (Open Functionality Software)</li> <li>• 11.1.3.1.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Web: Supports Electronic Docs: Supports Software: Supports Closed: Not Applicable Authoring Tool: Not Applicable	MUSE is coded to be intelligible to screen readers using semantic markup and relevant id/label attributes. PDF content can vary in accessibility based on the quality of the data provided by publishers, which is not under MUSE's control.
<u><a href="#">1.3.2 Meaningful Sequence</a></u> (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> <li>• 9.1.3.2 (Web)</li> <li>• 10.1.3.2 (Non-web document)</li> <li>• 11.1.3.2.1 (Open Functionality Software)</li> <li>• 11.1.3.2.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> </ul>	Web: Partially Supports Electronic Docs: Partially Supports Software: Partially Supports Closed: Not Applicable Authoring Tool: Not Applicable	MUSE is coded to be sequentially consistent, though generally it is not necessary to interpret our content. PDF content can vary in accessibility based on the quality of the data provided by publishers, which is not under MUSE's control.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Applicable	
<p><b><u>1.3.3 Sensory Characteristics</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.3.3 (Web)</li> <li>• 10.1.3.3 (Non-web document)</li> <li>• 11.1.3.3 (Open Functionality Software)</li> <li>• 11.1.3.3 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Web: Supports Electronic Docs: Supports Software: Supports Closed: Not Applicable Authoring Tool: Not Applicable	Multiple means of interpreting UI elements and control objects are available in each relevant instance.
<p><b><u>1.4.1 Use of Color</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.4.1 (Web)</li> <li>• 10.1.4.1 (Non-web document)</li> <li>• 11.1.4.1 (Open Functionality Software)</li> <li>• 11.1.4.1 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Web: Supports Electronic Docs: Supports Software: Supports Closed: Not Applicable Authoring Tool: Not Applicable	MUSE uses multiple visual means of distinguishing objects. As an example, hovering over links can change any combination of cursor form, background color, text color, or text decoration.
<p><b><u>1.4.2 Audio Control</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.4.2 (Web)</li> <li>• 10.1.4.2 (Non-web document)</li> <li>• 11.1.4.2 (Open Functionality Software)</li> <li>• 11.1.4.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> </ul>	Web: Supports Electronic Docs: Supports Software: Supports Closed: Not Applicable Authoring Tool: Not Applicable	MUSE does not use auto-play features on any audio or video content.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>		
<p><b>2.1.1 Keyboard</b> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.1.1 (Web)</li> <li>• 10.2.1.1 (Non-web document)</li> <li>• 11.2.1.1.1 (Open Functionality Software)</li> <li>• 11.2.1.1.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Supports Electronic Docs: Supports Software: Supports Closed: Not Applicable Authoring Tool: Not Applicable</p>	<p>MUSE is fully keyboard accessible and does not use any timing-based interactions.</p>
<p><b>2.1.2 No Keyboard Trap</b> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.1.2 (Web)</li> <li>• 10.2.1.2 (Non-web document)</li> <li>• 11.2.1.2 (Open Functionality Software)</li> <li>• 11.2.1.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Supports Electronic Docs: Supports Software: Supports Closed: Not Applicable Authoring Tool: Not Applicable</p>	<p>Focus can be entered and exited from any location on Project MUSE without becoming locked in a single position.</p>
<p><b>2.1.4 Character Key Shortcuts</b> (Level A 2.1 only)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.1.4 (Web)</li> <li>• 10.2.1.4 (Non-web document)</li> <li>• 11.2.1.4.1 (Open Functionality Software)</li> <li>• 11.2.1.4.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>	<p>Web: Supports Electronic Docs: Supports Software: Supports Closed: Not Applicable Authoring Tool: Not Applicable</p>	<p>MUSE has not implemented character key shortcuts.</p>
<p><b>2.2.1 Timing Adjustable</b> (Level A)</p> <p>Also applies to:</p>	<p>Web: Supports Electronic Docs:</p>	<p>MUSE does not place time limits on its content or interface in this way.</p>

Criteria	Conformance Level	Remarks and Explanations
EN 301 549 Criteria <ul style="list-style-type: none"> <li>• 9.2.2.1 (Web)</li> <li>• 10.2.2.1 (Non-web document)</li> <li>• 11.2.2.1 (Open Functionality Software)</li> <li>• 11.2.2.1 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Supports Software: Supports Closed: Not Applicable Authoring Tool: Not Applicable	
<u>2.2.2 Pause, Stop, Hide</u> (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> <li>• 9.2.2.2 (Web)</li> <li>• 10.2.2.2 (Non-web document)</li> <li>• 11.2.2.2 (Open Functionality Software)</li> <li>• 11.2.2.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Web: Supports Electronic Docs: Supports Software: Supports Closed: Not Applicable Authoring Tool: Not Applicable	MUSE does not use moving, blinking, scrolling, or auto-updating information.
<u>2.3.1 Three Flashes or Below Threshold</u> (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> <li>• 9.2.3.1 (Web)</li> <li>• 10.2.3.1 (Non-web document)</li> <li>• 11.2.3.1 (Open Functionality Software)</li> <li>• 11.2.3.1 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Web: Supports Electronic Docs: Supports Software: Supports Closed: Not Applicable Authoring Tool: Not Applicable	MUSE does not use any flashing content.
<u>2.4.1 Bypass Blocks</u> (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> <li>• 9.2.4.1 (Web)</li> <li>• 10.2.4.1 (Non-web document) – Does not</li> </ul>	Web: Supports Electronic Docs: Supports Authoring Tool: Not Applicable	A 'Skip to Content' link is available on every page on MUSE that directs users past repetitive navigation.

Criteria	Conformance Level	Remarks and Explanations
<p>apply</p> <ul style="list-style-type: none"> <li>• 11.2.4.1 (Open Functionality Software) – Does not apply</li> <li>• 11.2.4.1 (Closed Software) – Does not apply</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software) – Does not apply to non-web software</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>		
<p><a href="#">2.4.2 Page Titled</a> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.4.2 (Web)</li> <li>• 10.2.4.2 (Non-web document)</li> <li>• 11.2.4.2 (Open Functionality Software) - Does not apply</li> <li>• 11.2.4.2 (Closed Software) – Does not apply</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Supports Electronic Docs: Supports Software: Supports Authoring Tool: Not Applicable</p>	<p>MUSE page titles are descriptive of the content contained within, regardless of the page’s context.</p>
<p><a href="#">2.4.3 Focus Order</a> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.4.3 (Web)</li> <li>• 10.2.4.3 (Non-web document)</li> <li>• 11.2.4.3 (Open Functionality Software)</li> <li>• 11.2.4.3 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Supports Electronic Docs: Supports Software: Supports Closed: Not Applicable Authoring Tool: Not Applicable</p>	<p>Navigation by focus on MUSE flows in a logical order site-wide.</p>



Criteria	Conformance Level	Remarks and Explanations
<p><b>2.4.4 Link Purpose (In Context)</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.4.4 (Web)</li> <li>• 10.2.4.4 (Non-web document)</li> <li>• 11.2.4.4 (Open Functionality Software)</li> <li>• 11.2.4.4 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Partially Supports</p> <p>Electronic Docs: Partially Supports</p> <p>Software: Partially Supports</p> <p>Closed: Not Applicable</p> <p>Authoring Tool: Not Applicable</p>	<p>MUSE-generated links can have their targets and meaning determined either from the link's text or its attributes/context.</p> <p>Publisher supplied links may not always follow this rule.</p>
<p><b>2.5.1 Pointer Gestures</b> (Level A 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.5.1 (Web)</li> <li>• 10.2.5.1 (Non-web document)</li> <li>• 11.2.5.1 (Open Functionality Software)</li> <li>• 11.2.5.1 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>	<p>Web: Supports</p> <p>Electronic Docs: Supports</p> <p>Software: Supports</p> <p>Closed: Not Applicable</p> <p>Authoring Tool: Not Applicable</p>	<p>MUSE does not use multipoint gestures. Instances of path-based gestures (click-and-drag) also provide alternative controls without a path-based gesture.</p>
<p><b>2.5.2 Pointer Cancellation</b> (Level A 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.5.2 (Web)</li> <li>• 10.2.5.2 (Non-web document)</li> <li>• 11.2.5.2 (Open Functionality Software)</li> <li>• 11.2.5.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>	<p>Web: Supports</p> <p>Electronic Docs: Supports</p> <p>Software: Supports</p> <p>Closed: Not Applicable</p> <p>Authoring Tool: Not Applicable</p>	<p>MUSE functionality generally involves no down-events. Instances where there are click-and-drag functions allow the user to abort or undo the function.</p>
<p><b>2.5.3 Label in Name</b> (Level A 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.5.3 (Web)</li> <li>• 10.2.5.3 (Non-web document)</li> <li>• 11.2.5.3.1 (Open Functionality Software)</li> <li>• 11.2.5.3.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> </ul>	<p>Web: Supports</p> <p>Electronic Docs: Supports</p> <p>Software: Supports</p> <p>Closed: Not Applicable</p> <p>Authoring Tool: Not Applicable</p>	<p>MUSE controls use labels and/or accessible names.</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>12.2.4 (Support Docs)</li> </ul> Revised Section 508 – Does not apply		
<p><b>2.5.4 Motion Actuation</b> (Level A 2.1 only)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> <li>9.2.5.4 (Web)</li> <li>10.2.5.4 (Non-web document)</li> <li>11.2.5.4 (Open Functionality Software)</li> <li>11.2.5.4 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> Revised Section 508 – Does not apply	Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	MUSE does not use motion-activated functionality.
<p><b>3.1.1 Language of Page</b> (Level A)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> <li>9.3.1.1 (Web)</li> <li>10.3.1.1 (Non-web document)</li> <li>11.3.1.1.1 (Open Functionality Software)</li> <li>11.3.1.1.2 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Supports Electronic Docs: Supports Software: Supports Closed: Not Applicable Authoring Tool: Not Applicable	MUSE pages are coded with English as a default language.
<p><b>3.2.1 On Focus</b> (Level A)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> <li>9.3.2.1 (Web)</li> <li>10.3.2.1 (Non-web document)</li> <li>11.3.2.1 (Open Functionality Software)</li> <li>11.3.2.1 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Supports Electronic Docs: Supports Software: Supports Closed: Not Applicable Authoring Tool: Not Applicable	MUSE does not initiate context changes on component focus.
<p><b>3.2.2 On Input</b> (Level A)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> <li>9.3.2.2 (Web)</li> </ul>	Web: Supports Electronic Docs: Supports Software: Supports	MUSE does not initiate context changes on component focus.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>• 10.3.2.2 (Non-web document)</li> <li>• 11.3.2.2 (Open Functionality Software)</li> <li>• 11.3.2.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Closed: Not Applicable Authoring Tool: Not Applicable	
<b><u>3.3.1 Error Identification</u></b> (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> <li>• 9.3.3.1 (Web)</li> <li>• 10.3.3.1 (Non-web document)</li> <li>• 11.3.3.1.1 (Open Functionality Software)</li> <li>• 11.3.3.1.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Web: Supports Electronic Docs: Supports Software: Supports Closed: Not Applicable Authoring Tool: Not Applicable	Input errors are highlighted by color, text, attribute or combinations of all 3.
<b><u>3.3.2 Labels or Instructions</u></b> (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> <li>• 9.3.3.2 (Web)</li> <li>• 10.3.3.2 (Non-web document)</li> <li>• 11.3.3.2 (Open Functionality Software)</li> <li>• 11.3.3.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Web: Supports Electronic Docs: Supports Software: Supports Closed: Not Applicable Authoring Tool: Not Applicable	Input fields are paired with labels or related text explaining the input requirements.
<b><u>4.1.1 Parsing</u></b> (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> <li>• 9.4.1.1 (Web)</li> <li>• 10.4.1.1 (Non-web document)</li> <li>• 11.4.1.1.1 (Open Functionality Software)</li> <li>• 11.4.1.1.2 (Closed Software) – Does not</li> </ul>	Web: Supports Electronic Docs: Supports Software: Supports Authoring Tool: Not Applicable	MUSE is coded to XHTML 4.01 standards and all submitted XML conforms to the NLM 2.3 Journal Archiving and Interchange Tag Set. Adhering to those standards fulfills the criteria.

Criteria	Conformance Level	Remarks and Explanations
apply <ul style="list-style-type: none"> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>		
<b>4.1.2 Name, Role, Value</b> (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> <li>9.4.1.2 (Web)</li> <li>10.4.1.2 (Non-web document)</li> <li>11.4.1.2.1 (Open Functionality Software)</li> <li>11.4.1.2.2 (Closed Software) – Not required</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Supports Electronic Docs: Supports Software: Supports Authoring Tool: Not Applicable	MUSE UI components are labeled and named appropriately. Logical components on each page are given role attributes to give assistive technology a better navigational foothold. State changes and values can be programmatically determined.

## Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
<b>1.2.4 Captions (Live)</b> (Level AA) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> <li>9.1.2.4 (Web)</li> <li>10.1.2.4 (Non-web document)</li> <li>11.1.2.4 (Open Functionality Software)</li> <li>11.1.2.4 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Partially Supports Electronic Docs: Partially Supports Software: Partially Supports Closed: Not Applicable Authoring Tool: Not Applicable	MUSE generated content is available in multiple media formats.  Publisher-submitted content may not have sufficient content alternatives in place.

Criteria	Conformance Level	Remarks and Explanations
<p><b><u>1.2.5 Audio Description (Prerecorded)</u></b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.2.5 (Web)</li> <li>• 10.1.2.5 (Non-web document)</li> <li>• 11.1.2.5 (Open Functionality Software)</li> <li>• 11.1.2.5 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Partially Supports</p> <p>Electronic Docs: Partially Supports</p> <p>Software: Partially Supports</p> <p>Closed: Not Applicable</p> <p>Authoring Tool: Not Applicable</p>	<p>MUSE generated content is available in multiple media formats.</p> <p>Publisher-submitted content may not have sufficient content alternatives in place.</p>
<p><b><u>1.3.4 Orientation</u></b> (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.3.4 (Web)</li> <li>• 10.1.3.4 (Non-web document)</li> <li>• 11.1.3.4 (Open Functionality Software)</li> <li>• 11.1.3.4 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>	<p>Web: Supports</p> <p>Electronic Docs: Supports</p> <p>Software: Supports</p> <p>Closed: Not Applicable</p> <p>Authoring Tool: Not Applicable</p>	<p>MUSE does not restrict its view and operation to a single display orientation.</p>
<p><b><u>1.3.5 Identify Input Purpose</u></b> (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.3.5 (Web)</li> <li>• 10.1.3.5 (Non-web document)</li> <li>• 11.1.3.5.1 (Open Functionality Software)</li> <li>• 11.1.3.5.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>	<p>Web: Supports</p> <p>Electronic Docs: Supports</p> <p>Software: Supports</p> <p>Closed: Not Applicable</p> <p>Authoring Tool: Not Applicable</p>	<p>MUSE uses labels and/or accessible names to identify the purpose of input fields.</p>
<p><b><u>1.4.3 Contrast (Minimum)</u></b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.4.3 (Web)</li> <li>• 10.1.4.3 (Non-web document)</li> <li>• 11.1.4.3 (Open Functionality Software)</li> <li>• 11.1.4.3 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> </ul>	<p>Web: Supports</p> <p>Electronic Docs: Supports</p> <p>Software: Supports</p> <p>Closed: Not Applicable</p> <p>Authoring Tool: Not Applicable</p>	<p>MUSE content is represented generally with black text on a white background, or occasionally dark blue over an off-white background. This contrast is consistent with a 4.5:1 requirement.</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>		
<p><b>1.4.4 Resize text</b> (Level AA)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.4.4 (Web)</li> <li>• 10.1.4.4 (Non-web document)</li> <li>• 11.1.4.4.1 (Open Functionality Software)</li> <li>• 11.1.4.4.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Web: Supports Electronic Docs: Supports Software: Supports Closed: Not Applicable Authoring Tool: Not Applicable	MUSE does not lose functionality from resizing text.
<p><b>1.4.5 Images of Text</b> (Level AA)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.4.5 (Web)</li> <li>• 10.1.4.5 (Non-web document)</li> <li>• 11.1.4.5.1 (Open Functionality Software)</li> <li>• 11.1.4.5.2 (Closed Software) – Does not apply</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Web: Supports Electronic Docs: Supports Software: Supports Authoring Tool: Not Applicable	MUSE generally does not use images of text. In situations where the text is in a non-UTF compatible format (for instance: a special symbol or logo, or a character from a non-UTF language,) that text can be derived from the PDF.
<p><b>1.4.10 Reflow</b> (Level AA 2.1 only)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.4.10 (Web)</li> <li>• 10.1.4.10 (Non-web document)</li> <li>• 11.1.4.10 (Open Functionality Software)</li> <li>• 11.1.4.10 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 – Does not apply	Web: Supports Electronic Docs: Supports Software: Supports Closed: Not Applicable Authoring Tool: Not Applicable	MUSE content, text and images, reflows according to CSS that allows for responsive design.

Criteria	Conformance Level	Remarks and Explanations
<p><b>1.4.11 Non-text Contrast</b> (Level AA 2.1 only)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.4.11 (Web)</li> <li>• 10.1.4.11 (Non-web document)</li> <li>• 11.1.4.11 (Open Functionality Software)</li> <li>• 11.1.4.11 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>	<p>Web: Partially Supports</p> <p>Electronic Docs: Partially Supports</p> <p>Software: Partially Supports</p> <p>Closed: Not Applicable</p> <p>Authoring Tool: Not Applicable</p>	<p>MUSE icons and graphics use a contrast ratio of at least 3:1 against adjacent colors. The focus appearance of components are determined by the user agent and not modified by MUSE.</p>
<p><b>1.4.12 Text Spacing</b> (Level AA 2.1 only)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.4.12 (Web)</li> <li>• 10.1.4.12 (Non-web document)</li> <li>• 11.1.4.12 (Open Functionality Software)</li> <li>• 11.1.4.12 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>	<p>Web: Supports</p> <p>Electronic Docs: Supports</p> <p>Software: Supports</p> <p>Closed: Not Applicable</p> <p>Authoring Tool: Not Applicable</p>	<p>MUSE content allows for the override of the spacing of letters, words and line height.</p>
<p><b>1.4.13 Content on Hover or Focus</b> (Level AA 2.1 only)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.4.13 (Web)</li> <li>• 10.1.4.13 (Non-web document)</li> <li>• 11.1.4.13 (Open Functionality Software)</li> <li>• 11.1.4.13 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>	<p>Web: Supports</p> <p>Electronic Docs: Supports</p> <p>Software: Supports</p> <p>Closed: Not Applicable</p> <p>Authoring Tool: Not Applicable</p>	<p>MUSE content that appears on hover or focus is hoverable, persistent and dismissable.</p>
<p><b>2.4.5 Multiple Ways</b> (Level AA)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.4.5 (Web)</li> <li>• 10.2.4.5 (Non-web document) – Does not apply</li> <li>• 11.2.4.5 (Open Functionality Software) – Does not apply</li> <li>• 11.2.4.5 (Closed Software) – Does not apply</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> </ul>	<p>Web: Supports</p> <p>Electronic Docs: Supports</p> <p>Authoring Tool: Not Applicable</p>	<p>MUSE employs at least two ways to access specific webpages. Informational pages have their navigations places at the header and footer, and content pages can be reached through multiple iterations of search and browse interfaces.</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software) – Does not apply to non-web software</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>		
<p><b>2.4.6 Headings and Labels</b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.2.4.6 (Web)</li> <li>10.2.4.6 (Non-web document)</li> <li>11.2.4.6 (Open Functionality Software)</li> <li>11.2.4.6 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	<p>Web: Supports</p> <p>Electronic Docs: Supports</p> <p>Software: Supports</p> <p>Closed: Not Applicable</p> <p>Authoring Tool: Not Applicable</p>	<p>MUSE uses descriptive headings and labels to provide topic or purpose.</p>
<p><b>2.4.7 Focus Visible</b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.2.4.7 (Web)</li> <li>10.2.4.7 (Non-web document)</li> <li>11.2.4.7 (Open Functionality Software)</li> <li>11.2.4.7 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	<p>Web: Supports</p> <p>Electronic Docs: Supports</p> <p>Software: Supports</p> <p>Closed: Not Applicable</p> <p>Authoring Tool: Not Applicable</p>	<p>Focus is either represented through manual CSS text decoration or with browser-defined focus settings. This focus is visible against MUSE pages.</p>
<p><b>3.1.2 Language of Parts</b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.3.1.2 (Web)</li> <li>10.3.1.2 (Non-web document)</li> <li>11.3.1.2 (Open Functionality Software) – Does not apply</li> <li>11.3.1.2 (Closed Software) – Does not apply</li> <li>11.8.2 (Authoring Tool)</li> </ul>	<p>Web: Supports</p> <p>Electronic Docs: Supports</p> <p>Software: Supports</p> <p>Authoring Tool: Not Applicable</p>	<p>When parts of a document on MUSE are not in the default page language, those parts are specified by their appropriate language code.</p>



Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>		
<p><b>3.2.3 Consistent Navigation</b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.3.2.3 (Web)</li> <li>• 10.3.2.3 (Non-web document) – Does not apply</li> <li>• 11.3.2.3 (Open Functionality Software) – Does not apply</li> <li>• 11.3.2.3 (Closed Software) – Does not apply</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software) – Does not apply to non-web software</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	<p>Web: Supports</p> <p>Electronic Docs: Supports</p> <p>Authoring Tool: Not Applicable</p>	<p>MUSE is generated with consistent templates, so navigational items are identical throughout the site.</p>
<p><b>3.2.4 Consistent Identification</b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.3.2.4 (Web)</li> <li>• 10.3.2.4 (Non-web document) – Does not apply</li> <li>• 11.3.2.4 (Open Functionality Software) – Does not apply</li> <li>• 11.3.2.4 (Closed Software) – Does not apply</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software) – Does not apply to non-web software</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	<p>Web: Supports</p> <p>Electronic Docs: Supports</p> <p>Authoring Tool: Not Applicable</p>	<p>MUSE is generated with consistent templates, so components in general are identical throughout the site.</p>

Criteria	Conformance Level	Remarks and Explanations
<p><b>3.3.3 Error Suggestion</b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.3.3.3 (Web)</li> <li>• 10.3.3.3 (Non-web document)</li> <li>• 11.3.3.3 (Open Functionality Software)</li> <li>• 11.3.3.3 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Supports</p> <p>Electronic Docs: Supports</p> <p>Software: Supports</p> <p>Closed: Not Applicable</p> <p>Authoring Tool: Not Applicable</p>	<p>If a user triggers an input error, MUSE specifies what the error is and gives context on how to fix it.</p>
<p><b>3.3.4 Error Prevention (Legal, Financial, Data)</b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.3.3.4 (Web)</li> <li>• 10.3.3.4 (Non-web document)</li> <li>• 11.3.3.4 (Open Functionality Software)</li> <li>• 11.3.3.4 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Supports</p> <p>Electronic Docs: Supports</p> <p>Software: Supports</p> <p>Closed: Not Applicable</p> <p>Authoring Tool: Not Applicable</p>	<p>MUSE does not use legal or financial transactions on its webpages. Modification or deletion of data is not permanent and may be reversed in a plethora of ways, though generally this is done by re-uploading content (in the case of publishers.) As a last resort, a user may always contact MUSE via Customer Support to resolve an issue.</p>
<p><b>4.1.3 Status Messages</b> (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.4.1.3 (Web)</li> <li>• 10.4.1.3 (Non-web document)</li> <li>• 11.4.1.3 (Open Functionality Software)</li> <li>• 11.4.1.3 (Closed Software) – Does not apply</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>	<p>Web: Supports</p> <p>Electronic Docs: Supports</p> <p>Authoring Tool: Not Applicable</p>	<p>MUSE status messages can be programmatically determined through role or properties.</p>

# Revised Section 508 Report

Notes:

## Chapter 3: [Functional Performance Criteria \(FPC\)](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Supports	MUSE is compatible with Assistive Technologies and supports the use of screen readers for the visually impaired.
302.2 With Limited Vision	Supports	MUSE is compatible with Assistive Technologies and supports the use of screen readers for the visually impaired.
302.3 Without Perception of Color	Supports	MUSE does not use color as only means of conveying information.
302.4 Without Hearing	Supports	MUSE does not use audio cues or triggers as a means of operation or information retrieval.
302.5 With Limited Hearing	Supports	MUSE does not use audio cues or triggers as a means of operation or information retrieval.
302.6 Without Speech	Supports	MUSE does not require speech to operate or retrieve information. In contacting Customer Service, a user may use email or physical mail as a mode of communication (rather than contact by telephone.)
302.7 With Limited Manipulation	Supports	MUSE is fully keyboard accessible. Actions can be executed either by mouse or keyboard, and MUSE does not use simultaneous actions in

Criteria	Conformance Level	Remarks and Explanations
		either form as a method of operation or information retrieval.
302.8 With Limited Reach and Strength	Supports	MUSE is fully keyboard accessible. Actions can be executed either by mouse or keyboard, and MUSE does not use simultaneous actions in either form as a method of operation or information retrieval.
302.9 With Limited Language, Cognitive, and Learning Abilities	Supports	MUSE does not function in a way that is prohibitive to users with cognitive or learning impairments.

## Chapter 4: [Hardware](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
<a href="#">402 Closed Functionality</a>	Heading cell – no response required	Heading cell – no response required
<b>402.1 General</b>	Heading cell – no response required	Heading cell – no response required
<b>402.2 Speech-Output Enabled</b>	Heading cell – no response required	Heading cell – no response required
402.2.1 Information Displayed On-Screen	Not Applicable	Not Applicable
402.2.2 Transactional Outputs	Not Applicable	Not Applicable
402.2.3 Speech Delivery Type and Coordination	Not Applicable	Not Applicable
402.2.4 User Control	Not Applicable	Not Applicable
402.2.5 Braille Instructions	Not Applicable	Not Applicable
<b>402.3 Volume</b>	Heading cell – no response required	Heading cell – no response required
402.3.1 Private Listening	Not Applicable	Not Applicable
402.3.2 Non-private Listening	Not Applicable	Not Applicable
402.4 Characters on Display Screens	Not Applicable	Not Applicable
402.5 Characters on Variable Message Signs	Not Applicable	Not Applicable
<a href="#">403 Biometrics</a>	Heading cell – no response required	Heading cell – no response required
403.1 General	Not Applicable	Not Applicable
<a href="#">404 Preservation of Information Provided for Accessibility</a>	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
404.1 General	Not Applicable	Not Applicable
<b><u>405 Privacy</u></b>	Heading cell – no response required	Heading cell – no response required
405.1 General	Not Applicable	Not Applicable
<b><u>406 Standard Connections</u></b>	Heading cell – no response required	Heading cell – no response required
406.1 General	Not Applicable	Not Applicable
<b><u>407 Operable Parts</u></b>	Heading cell – no response required	Heading cell – no response required
407.2 Contrast	Not Applicable	Not Applicable
<b><u>407.3 Input Controls</u></b>	Heading cell – no response required	Heading cell – no response required
407.3.1 Tactilely Discernible	Not Applicable	Not Applicable
407.3.2 Alphabetic Keys	Not Applicable	Not Applicable
407.3.3 Numeric Keys	Not Applicable	Not Applicable
407.4 Key Repeat	Not Applicable	Not Applicable
407.5 Timed Response	Not Applicable	Not Applicable
407.6 Operation	Not Applicable	Not Applicable
407.7 Tickets, Fare Cards, and Keycards	Not Applicable	Not Applicable
<b><u>407.8 Reach Height and Depth</u></b>	Heading cell – no response required	Heading cell – no response required
407.8.1 Vertical Reference Plane	Not Applicable	Not Applicable
407.8.1.1 Vertical Plane for Side Reach	Not Applicable	Not Applicable
407.8.1.2 Vertical Plane for Forward Reach	Not Applicable	Not Applicable
407.8.2 Side Reach	Not Applicable	Not Applicable
407.8.2.1 Unobstructed Side Reach	Not Applicable	Not Applicable
407.8.2.2 Obstructed Side Reach	Not Applicable	Not Applicable
407.8.3 Forward Reach	Not Applicable	Not Applicable
407.8.3.1 Unobstructed Forward Reach	Not Applicable	Not Applicable
407.8.3.2 Obstructed Forward Reach	Not Applicable	Not Applicable
407.8.3.2.1 Operable Part Height for ICT with Obstructed Forward Reach	Not Applicable	Not Applicable
407.8.3.2.2 Knee and Toe Space under ICT with Obstructed Forward Reach	Not Applicable	Not Applicable
<b><u>408 Display Screens</u></b>	Heading cell – no response required	Heading cell – no response required
408.2 Visibility	Not Applicable	Not Applicable
408.3 Flashing	Not Applicable	Not Applicable
<b><u>409 Status Indicators</u></b>	Heading cell – no response required	Heading cell – no response required
409.1 General	Not Applicable	Not Applicable
<b><u>410 Color Coding</u></b>	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
410.1 General	Not Applicable	Not Applicable
<b><u>411 Audible Signals</u></b>	Heading cell – no response required	Heading cell – no response required
411.1 General	Not Applicable	Not Applicable
<b><u>412 ICT with Two-Way Voice Communication</u></b>	Heading cell – no response required	Heading cell – no response required
<b>412.2 Volume Gain</b>	Heading cell – no response required	Heading cell – no response required
412.2.1 Volume Gain for Wireline Telephones	Not Applicable	Not Applicable
412.2.2 Volume Gain for Non-Wireline ICT	Not Applicable	Not Applicable
<b>412.3 Interference Reduction and Magnetic Coupling</b>	Heading cell – no response required	Heading cell – no response required
412.3.1 Wireless Handsets	Not Applicable	Not Applicable
412.3.2 Wireline Handsets	Not Applicable	Not Applicable
412.4 Digital Encoding of Speech	Not Applicable	Not Applicable
412.5 Real-Time Text Functionality	Reserved for future	Reserved for future
412.6 Caller ID	Not Applicable	Not Applicable
412.7 Video Communication	Not Applicable	Not Applicable
<b>412.8 Legacy TTY Support</b>	Heading cell – no response required	Heading cell – no response required
412.8.1 TTY Connectability	Not Applicable	Not Applicable
412.8.2 Voice and Hearing Carry Over	Not Applicable	Not Applicable
412.8.3 Signal Compatibility	Not Applicable	Not Applicable
412.8.4 Voice Mail and Other Messaging Systems	Not Applicable	Not Applicable
<b><u>413 Closed Caption Processing Technologies</u></b>	Heading cell – no response required	Heading cell – no response required
413.1.1 Decoding and Display of Closed Captions	Not Applicable	Not Applicable
413.1.2 Pass-Through of Closed Caption Data	Not Applicable	Not Applicable
<b><u>414 Audio Description Processing Technologies</u></b>	Heading cell – no response required	Heading cell – no response required
414.1.1 Digital Television Tuners	Not Applicable	Not Applicable
414.1.2 Other ICT	Not Applicable	Not Applicable
<b><u>415 User Controls for Captions and Audio Descriptions</u></b>	Heading cell – no response required	Heading cell – no response required
415.1.1 Caption Controls	Not Applicable	Not Applicable
415.1.2 Audio Description Controls	Not Applicable	Not Applicable

## Chapter 5: [Software](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.x section	See information in WCAG 2.x section
<b><a href="#">502 Interoperability with Assistive Technology</a></b>	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Supports	MUSE does not disrupt or disable any external applications or their features.
502.2.2 No Disruption of Accessibility Features	Supports	MUSE does not disrupt or disable any external applications or their features.
<b><i>502.3 Accessibility Services</i></b>	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Supports	MUSE UI components are labeled and named appropriately. Logical components on each page are given role attributes to give assistive technology a better navigational foothold. State changes and values can be programmatically determined.
502.3.2 Modification of Object Information	Supports	MUSE allows for user modification of object information.
502.3.3 Row, Column, and Headers	Partially Supports	MUSE-created tables have properly coded headers. Publisher-supplied content (which MUSE cannot alter) may not contain fully identified table headers.
502.3.4 Values	Supports	MUSE UI components are labeled and named appropriately. Logical components on each page are given role attributes to give assistive technology a better navigational foothold. State changes and values can be programmatically determined.
502.3.5 Modification of Values	Supports	MUSE allows for user modification of values.

Criteria	Conformance Level	Remarks and Explanations
502.3.6 Label Relationships	Supports	MUSE fully supports Assistive Technology. Direction flows logically, using labels and IDs as cues.
502.3.7 Hierarchical Relationships	Supports	MUSE fully supports Assistive Technology. Direction flows logically, using labels and IDs as cues.
502.3.8 Text	Supports	MUSE UI components are labeled and named appropriately. Logical components on each page are given role attributes to give assistive technology a better navigational foothold. State changes and values can be programmatically determined.
502.3.9 Modification of Text	Supports	MUSE allows for user modification of text.
502.3.10 List of Actions	Supports	MUSE UI components provide where relevant a list of actions programmatically determinable by assistive technologies.
502.3.11 Actions on Objects	Supports	MUSE UI components allows where relevant for actions to be executed by assistive technologies.
502.3.12 Focus Cursor	Supports	Browser-default outlines indicate current keyboard focus.
502.3.13 Modification of Focus Cursor	Supports	MUSE allows for user modifications to the focus cursor.
502.3.14 Event Notification	Supports	Notifications of changes are available to users, including assistive technologies.
502.4 Platform Accessibility Features	Supports	MUSE does not disrupt or disable any external applications or their features.
<b><u>503 Applications</u></b>	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Supports	MUSE does not override or modify user-selected color or contrast settings.
503.3 Alternative User Interfaces	Supports	MUSE does not provide alternative user interfaces.



Criteria	Conformance Level	Remarks and Explanations
<b>503.4 User Controls for Captions and Audio Description</b>	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Partially Supports	MUSE generated content is available in multiple media formats and supports caption controls.  Publisher-submitted content may not have sufficient content alternatives in place.
503.4.2 Audio Description Controls	Partially Supports	MUSE generated content is available in multiple media formats and supports audio description controls.  Publisher-submitted content may not have sufficient content alternatives in place.
<b><u>504 Authoring Tools</u></b>	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter “not applicable”)	See <a href="#">WCAG 2.x</a> section	See information in WCAG 2.x section
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Not Applicable	Not Applicable
504.2.2 PDF Export	Not Applicable	Not Applicable
504.3 Prompts	Not Applicable	Not Applicable
504.4 Templates	Not Applicable	Not Applicable

## Chapter 6: [Support Documentation and Services](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
<b>601.1 Scope</b>	Heading cell – no response required	Heading cell – no response required
<b><u>602 Support Documentation</u></b>	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Supports	MUSE provides a webpage describing its accessibility features and links to relevant documentation.
602.3 Electronic Support Documentation	See <a href="#">WCAG 2.x</a> section	See information in WCAG 2.x section
602.4 Alternate Formats for Non-Electronic Support	Supports	Support documentation may be

Criteria	Conformance Level	Remarks and Explanations
Documentation		requested from MUSE for no additional charge by contacting MUSE by mail, email, or phone. Contact information is listed in our footer on every page and is compatible with Assistive Technologies.
<a href="#"><u>603 Support Services</u></a>	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Supports	MUSE provides a webpage describing its accessibility features and links to relevant documentation. Support documentation may be requested from MUSE for no additional charge by contacting MUSE by mail, email, or phone.
603.3 Accommodation of Communication Needs	Supports	Training and instructional content is provided in both PowerPoint and fully captioned video formats. MUSE Customer Support accepts inquiries by mail, email, and phone, and will adapt their communications to the needs of our users.

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Notes:

## Chapter 4: [Functional Performance Statements \(FPS\)](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	Supports	MUSE is compatible with Assistive Technologies and supports the use of screen readers for the visually impaired.
4.2.2 Usage with limited vision	Supports	MUSE is compatible with Assistive Technologies and supports the use of screen readers for the visually impaired.
4.2.3 Usage without perception of colour	Supports	MUSE does not use color as only means of conveying information.
4.2.4 Usage without hearing	Supports	MUSE does not use audio cues or triggers as a means of operation or information retrieval.
4.2.5 Usage with limited hearing	Supports	MUSE does not use audio cues or triggers as a means of operation or information retrieval.
4.2.6 Usage with no or limited vocal capability	Supports	MUSE does not require speech to operate or retrieve information. In contacting Customer Service, a user may use email or physical mail as a mode of communication (rather than contact by telephone.)
4.2.7 Usage with limited manipulation or strength	Supports	MUSE is fully keyboard accessible. Actions can be executed either by mouse or keyboard, and MUSE does not use simultaneous actions in either form as a method of operation or information retrieval.
4.2.8 Usage with limited reach	Supports	MUSE is fully keyboard

Criteria	Conformance Level	Remarks and Explanations
		accessible. Actions can be executed either by mouse or keyboard, and MUSE does not use simultaneous actions in either form as a method of operation or information retrieval.
4.2.9 Minimize photosensitive seizure triggers	Supports	MUSE does not use any flashing content.
4.2.10 Usage with limited cognition, language or learning	Supports	MUSE does not function in a way that is prohibitive to users with cognitive or learning impairments.
4.2.11 Privacy	Supports	MUSE allows for privacy to be maintained when using features for accessibility.

## Chapter [5: Generic Requirements](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
<b>5.1 Closed functionality</b>	Heading cell – no response required	Heading cell – no response required
<b>5.1.2 General</b>	Heading cell – no response required	Heading cell – no response required
<b>5.1.2.1 Closed functionality</b>	See 5.2 through 13	See information in 5.2 through 13
<b>5.1.2.2 Assistive technology</b>	See 5.1.3 through 5.1.6	See information in 5.1.3 through 5.1.6
<b>5.1.3 Non-visual access</b>	Heading cell – no response required	Heading cell – no response required
5.1.3.1 Audio output of visual information	Not Applicable	Not Applicable
5.1.3.2 Auditory output delivery including speech	Not Applicable	Not Applicable
5.1.3.3 Auditory output correlation	Not Applicable	Not Applicable
5.1.3.4 Speech output user control	Not Applicable	Not Applicable
5.1.3.5 Speech output automatic interruption	Not Applicable	Not Applicable
5.1.3.6 Speech output for non-text content	Not Applicable	Not Applicable
5.1.3.7 Speech output for video information	Not Applicable	Not Applicable
5.1.3.8 Masked entry	Not Applicable	Not Applicable
5.1.3.9 Private access to personal data	Not Applicable	Not Applicable
5.1.3.10 Non-interfering audio output	Not Applicable	Not Applicable

Criteria	Conformance Level	Remarks and Explanations
5.1.3.11 Private listening volume	Not Applicable	Not Applicable
5.1.3.12 Speaker volume	Not Applicable	Not Applicable
5.1.3.13 Volume reset	Not Applicable	Not Applicable
5.1.3.14 Spoken languages	Not Applicable	Not Applicable
5.1.3.15 Non-visual error identification	Not Applicable	Not Applicable
5.1.3.16 Receipts, tickets, and transactional outputs	Not Applicable	Not Applicable
5.1.4 Functionality closed to text enlargement	Not Applicable	Not Applicable
5.1.5 Visual output for auditory information	Not Applicable	Not Applicable
<b>5.1.6 Operation without keyboard interface</b>	Heading cell – no response required	Heading cell – no response required
<b>5.1.6.1 Closed functionality</b>	See 5.1.3.1 through 5.1.3.16	See information in 5.1.3.1 through 5.1.3.16
5.1.6.2 Input focus	Not Applicable	Not Applicable
5.1.7 Access without speech	Not Applicable	Not Applicable
5.2 Activation of accessibility features	Not Applicable	Not Applicable
5.3 Biometrics	Not Applicable	Not Applicable
5.4 Preservation of accessibility information during conversion	Not Applicable	Not Applicable
<b>5.5 Operable parts</b>	Heading cell – no response required	Heading cell – no response required
5.5.1 Means of operation	Not Applicable	Not Applicable
5.5.2 Operable parts discernibility	Not Applicable	Not Applicable
<b>5.6 Locking or toggle controls</b>	Heading cell – no response required	Heading cell – no response required
5.6.1 Tactile or auditory status	Not Applicable	Not Applicable
5.6.2 Visual status	Not Applicable	Not Applicable
5.7 Key repeat	Not Applicable	Not Applicable
5.8 Double-strike key acceptance	Not Applicable	Not Applicable
5.9 Simultaneous user actions	Not Applicable	Not Applicable

## Chapter 6: [ICT with Two-Way Voice Communication](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
6.1 Audio bandwidth for speech	Not Applicable	Not Applicable
<b>6.2 Real-time text (RTT) functionality</b>	Heading cell – no response required	Heading cell – no response required
6.2.1.1 RTT communication	Not Applicable	Not Applicable
6.2.1.2 Concurrent voice and text	Not Applicable	Not Applicable

Criteria	Conformance Level	Remarks and Explanations
6.2.2.1 Visually distinguishable display	Not Applicable	Not Applicable
6.2.2.2 Programmatically determinable send and receive direction	Not Applicable	Not Applicable
6.2.2.3 Speaker identification	Not Applicable	Not Applicable
6.2.2.4 Visual indicator of Audio with RTT	Not Applicable	Not Applicable
6.2.3 Interoperability	Not Applicable	Not Applicable
6.2.4 RTT responsiveness	Not Applicable	Not Applicable
6.3 Caller ID	Not Applicable	Not Applicable
6.4 Alternatives to voice-based services	Not Applicable	Not Applicable
<b>6.5 Video communication</b>	Heading cell – no response required	Heading cell – no response required
<b>6.5.1 General (informative)</b>	Heading cell – no response required	Heading cell – no response required
6.5.2 Resolution	Not Applicable	Not Applicable
6.5.3 Frame rate	Not Applicable	Not Applicable
6.5.4 Synchronization between audio and video	Not Applicable	Not Applicable
6.5.5 Visual indicator of audio with video	Not Applicable	Not Applicable
6.5.6 Speaker identification with video (sign language) communication	Not Applicable	Not Applicable
<b>6.6 Alternatives to video-based services (advisory only)</b>	Advisory – no response required	Advisory – no response required

## Chapter [7: ICT with Video Capabilities](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
<b>7.1 Caption processing technology</b>	Heading cell – no response required	Heading cell – no response required
7.1.1 Captioning playback	Partially Supports	MUSE generated content is available in multiple media formats and supports captioning.  Publisher-submitted content may not have sufficient content alternatives in place.
7.1.2 Captioning synchronization	Partially Supports	MUSE generated content is available in multiple media

Criteria	Conformance Level	Remarks and Explanations
		<p>formats and supports captioning.</p> <p>Publisher-submitted content may not have sufficient content alternatives in place.</p>
7.1.3 Preservation of captioning	Partially Supports	<p>MUSE generated content is available in multiple media formats and supports captioning.</p> <p>Publisher-submitted content may not have sufficient content alternatives in place.</p>
7.1.4 Captions characteristics	Does Not Support	MUSE content that is captioned has only is limited to one type of captioning supported by the video player used on the MUSE platform.
7.1.5 Spoken subtitles	Does Not Support	MUSE content that is captioned has only is limited to one type of captioning supported by the video player used on the MUSE platform.
7.2.1 Audio description playback	Partially Supports	<p>MUSE generated content is available in multiple media formats and supports audio descriptions.</p> <p>Publisher-submitted content may not have sufficient content alternatives in place.</p>
7.2.2 Audio description synchronization	Partially Supports	<p>MUSE generated content is available in multiple media formats and supports audio descriptions.</p> <p>Publisher-submitted content may not have sufficient content alternatives in place.</p>
7.2.3 Preservation of audio description	Partially Supports	MUSE generated content is available in multiple media formats and supports audio descriptions.

Criteria	Conformance Level	Remarks and Explanations
		Publisher-submitted content may not have sufficient content alternatives in place.
7.3 User controls for captions and audio description	Partially Supports	MUSE generated content is available in multiple media formats and supports captions and audio descriptions.  Publisher-submitted content may not have sufficient content alternatives in place.

## Chapter [8: Hardware](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
<b>8.1.1 Generic requirements</b>	Heading cell – no response required	Heading cell – no response required
8.1.2 Standard connections	Not Applicable	Not Applicable
8.1.3 Colour	Not Applicable	Not Applicable
<b>8.2 Hardware products with speech output</b>	Heading cell – no response required	Heading cell – no response required
8.2.1.1 Speech volume range	Not Applicable	Not Applicable
8.2.1.2 Incremental volume control	Not Applicable	Not Applicable
8.2.2.1 Fixed-line devices	Not Applicable	Not Applicable
8.2.2.2 Wireless communication devices	Not Applicable	Not Applicable
<b>8.3 Stationary ICT</b>	Heading cell – no response required	Heading cell – no response required
8.3.2.1 Unobstructed high forward reach	Not Applicable	Not Applicable
8.3.2.2 Unobstructed low forward reach	Not Applicable	Not Applicable
8.3.2.3.1 Clear space	Not Applicable	Not Applicable
8.3.2.3.2 Obstructed (< 510 mm) forward reach	Not Applicable	Not Applicable
8.3.2.3.3 Obstructed (< 635 mm) forward reach	Not Applicable	Not Applicable
8.3.2.4 Knee and toe clearance width	Not Applicable	Not Applicable
8.3.2.5 Toe clearance	Not Applicable	Not Applicable



Criteria	Conformance Level	Remarks and Explanations
8.3.2.6 Knee clearance	Not Applicable	Not Applicable
8.3.3.1 Unobstructed high side reach	Not Applicable	Not Applicable
8.3.3.2 Unobstructed low side reach	Not Applicable	Not Applicable
8.3.3.3.1 Obstructed ( $\leq 255$ mm) side reach	Not Applicable	Not Applicable
8.3.3.3.2 Obstructed ( $\leq 610$ mm) side reach	Not Applicable	Not Applicable
8.3.4.1 Change in level	Not Applicable	Not Applicable
8.3.4.2 Clear floor or ground space	Not Applicable	Not Applicable
8.3.4.3.2 Forward approach	Not Applicable	Not Applicable
8.3.4.3.3 Parallel approach	Not Applicable	Not Applicable
8.3.5 Visibility	Not Applicable	Not Applicable
8.3.6 Installation instructions	Not Applicable	Not Applicable
<b>8.4 Mechanically Operable parts</b>	Heading cell – no response required	Heading cell – no response required
8.4.1 Numeric keys	Not Applicable	Not Applicable
8.4.2.1 Means of operation of mechanical parts	Not Applicable	Not Applicable
8.4.2.2 Force of operation of mechanical parts	Not Applicable	Not Applicable
8.4.3 Keys, tickets and fare cards	Not Applicable	Not Applicable
8.5 Tactile indication of speech mode	Not Applicable	Not Applicable

## Chapter [9: Web](#) (see [WCAG 2.x section](#))

Notes:

## Chapter [10: Non-Web Software](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
<b>10.0 General (informative)</b>	Heading cell – no response required	Heading cell – no response required
10.1.1.1 through 10.4.1.3	See <a href="#">WCAG 2.x</a> section	See information in WCAG 2.x section
10.5 Caption positioning	Not Applicable	Not Applicable
10.6 Audio description timing	Not Applicable	Not Applicable

## Chapter [11: Software](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
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Criteria	Conformance Level	Remarks and Explanations
<b>11.0 General (informative)</b>	Heading cell – no response required	Heading cell – no response required
11.1.1.1 through 11.4.1.3	See <a href="#">WCAG 2.x</a> section	See information in WCAG 2.x section
<b>11.5 Interoperability with assistive technology</b>	Heading cell – no response required	Heading cell – no response required
<b>11.5.1 Closed functionality</b>	Heading cell – no response required	Heading cell – no response required
<b>11.5.2 Accessibility services</b>	Heading cell – no response required	Heading cell – no response required
<b>11.5.2.1 Platform accessibility service support for software that provides a user interface</b>	See 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17
<b>11.5.2.2 Platform accessibility service support for assistive technologies</b>	See 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17
11.5.2.3 Use of accessibility services	Supports	MUSE UI is compatible with assistive technologies.
11.5.2.4 Assistive technology	Not Applicable	MUSE itself is not an assistive technology.
11.5.2.5 Object information	Supports	MUSE UI components are labeled and named appropriately. Logical components on each page are given role attributes to give assistive technology a better navigational foothold. State changes and values can be programmatically determined.
11.5.2.6 Row, column, and headers	Partially Supports	MUSE-created tables have properly coded headers. Publisher-supplied content (which MUSE cannot alter) may not contain fully identified table headers.
11.5.2.7 Values	Supports	MUSE UI elements that take inputs are compatible with assistive technologies.
11.5.2.8 Label relationships	Supports	MUSE UI elements are described semantically with labels and ids, as well as ARIA landmarks and labels where appropriate. Relevant images are titled and captioned with alt-text attributes accordingly.
11.5.2.9 Parent-child relationships	Supports	MUSE fully supports Assistive Technology. Direction flows

Criteria	Conformance Level	Remarks and Explanations
		logically, using labels and IDs as cues.
11.5.2.10 Text	Supports	MUSE UI components are labeled and named appropriately. Logical components on each page are given role attributes to give assistive technology a better navigational foothold. State changes and values can be programmatically determined.
11.5.2.11 List of available actions	Supports	MUSE UI components provide where relevant a list of actions programmatically determinable by assistive technologies.
11.5.2.12 Execution of available actions	Supports	MUSE UI components allows where relevant actions to be executed by assistive technologies.
11.5.2.13 Tracking of focus and selection attributes	Supports	MUSE allows for tracking of focus and selection in the UI.
11.5.2.14 Modification of focus and selection attributes	Supports	MUSE does not disrupt or disable any external applications or their features.
11.5.2.15 Change notification	Supports	MUSE allows for change notifications.
11.5.2.16 Modifications of states and properties	Supports	MUSE allows for modification of states and properties.
11.5.2.17 Modifications of values and text	Supports	MUSE allows for modification of values and text.
<b>11.6 Documented accessibility usage</b>	Heading cell – no response required	Heading cell – no response required
11.6.1 User control of accessibility features	Not Applicable	MUSE is not platform software.
11.6.2 No disruption of accessibility features	Not Applicable	MUSE is not platform software.
11.7 User preferences	Not Applicable	MUSE is not platform software.
<b>11.8 Authoring tools</b>	Heading cell – no response required	Heading cell – no response required
<b>11.8.1 Content technology</b>	Heading cell – no response required	Heading cell – no response required
11.8.2 Accessible content creation	See <a href="#">WCAG 2.x</a> section (If not authoring tool, enter “Not Applicable”)	See information in WCAG 2.x section
11.8.3 Preservation of accessibility information in transformations	Not Applicable	MUSE is not platform software.

Criteria	Conformance Level	Remarks and Explanations
11.8.4 Repair assistance	Not Applicable	MUSE is not platform software.
11.8.5 Templates	Not Applicable	MUSE is not platform software.

## Chapter [12: Documentation and Support Services](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
<b>12.1 Product documentation</b>	Heading cell – no response required	Heading cell – no response required
12.1.1 Accessibility and compatibility features	Supports	MUSE provides a webpage describing its accessibility features and links to relevant documentation. Support documentation may be requested from MUSE for no additional charge by contacting MUSE by mail, email, or phone.
12.1.2 Accessible documentation	See <a href="#">WCAG 2.x</a> section	See information in WCAG 2.x section
<b>12.2 Support Services</b>	Heading cell – no response required	Heading cell – no response required
12.2.2 Information on accessibility and compatibility features	Supports	MUSE provides a webpage describing its accessibility features and links to relevant documentation.
12.2.3 Effective communication	Supports	Support documentation may be requested from MUSE for no additional charge by contacting MUSE by mail, email, or phone. Contact information is listed in our footer on every page and is compatible with Assistive Technologies.
12.2.4 Accessible documentation	See <a href="#">WCAG 2.x</a> section	See information in WCAG 2.x section

## Chapter [13: ICT Providing Relay or Emergency Service Access](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
<b>13.1 Relay services requirements</b>	Heading cell – no response required	Heading cell – no response required
13.1.2 Text relay services	Not Applicable	Not Applicable
13.1.3 Sign relay services	Not Applicable	Not Applicable
13.1.4 Lip-reading relay services	Not Applicable	Not Applicable
13.1.5 Captioned telephony services	Not Applicable	Not Applicable
13.1.6 Speech to speech relay services	Not Applicable	Not Applicable
13.2 Access to relay services	Not Applicable	Not Applicable
13.3 Access to emergency services	Not Applicable	Not Applicable

### Legal Disclaimer (Company)

*Include your company legal disclaimer here, if needed.*