



Project MUSE Accessibility Conformance Report

International Edition

(Based on VPAT® Version 2.5Rev)

Name of Product/Version: Project MUSE / <https://muse.jhu.edu>

Report Date: September 1, 2026

Product Description: Non-profit online database of academic journals and electronic books

Contact Information: Project MUSE Customer Support / (410)-516-6989 / muse@press.jhu.edu

Notes: This is an update of the previous version 2.5

Evaluation Methods Used: Evaluation is based on general product knowledge and testing of website.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes) Level AA (Yes) Level AAA (No)
Web Content Accessibility Guidelines 2.1	Level A (Yes) Level AA (Yes) Level AAA (No)
Web Content Accessibility Guidelines 2.2	Level A (Yes) Level AA (Yes) Level AAA (No)
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	(Yes)
EN 301 549 Accessibility requirements for ICT products and services - V3.1.1 (2019-11) AND EN 301 549 Accessibility requirements for ICT products and services - V3.2.1 (2021-03)	(Yes)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

WCAG 2.x Report

Tables 1 and 2 also document conformance with:

- EN 301 549:
 - Clause 9 - Web
 - Clauses 10.1-10.4 of Clause 10 - Non-Web documents
 - Clauses 11.1-11.4 and 11.8.2 of Clause 11 - Software
 - Clauses 12.1.2 and 12.2.4 of Clause 12 - Documentation and support services
- Revised Section 508:
 - Chapter 5 - 501.1 Scope and 504.2 Content Creation or Editing
 - Chapter 6 - 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.1 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
<u>1.1.1 Non-text Content</u> (Level A) Also applies to: EN 301 549 Criteria ● 9.1.1.1 (Web) ● 10.1.1.1 (Non-web document) ● 11.1.1.1.1 (Open Functionality Software) ● 11.1.1.1.2 (Closed Functionality Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Web: Supports Electronic Docs: Supports	Alt-text is available for hosted content and is supplied by publishers when provided. If publisher-supplied alt-text is not available, MUSE may generate them using AI-assisted processes on a best-effort basis. Users are informed when content is AI-generated.
<u>1.2.1 Audio-only and Video-only (Prerecorded)</u> (Level A) Also applies to: EN 301 549 Criteria ● 9.1.2.1 (Web) ● 10.1.2.1 (Non-web document) ● 11.1.2.1.1 (Open Functionality Software) ● 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Web: Supports Electronic Docs: Supports	Transcripts are available for hosted content and are supplied by publishers when provided. If publisher-supplied transcripts are not available, MUSE may generate them using AI-assisted processes on a best-effort basis. Users are informed when content is AI-generated.

Criteria	Conformance Level	Remarks and Explanations
<u>1.2.2 Captions (Prerecorded)</u> (Level A) Also applies to: EN 301 549 Criteria ● 9.1.2.2 (Web) ● 10.1.2.2 (Non-web document) ● 11.1.2.2 (Open Functionality Software) ● 11.1.2.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Web: Supports Electronic Docs: Supports	Captions are available for hosted content and are supplied by publishers when provided. If publisher-supplied captions are not available, MUSE may generate them using AI-assisted processes on a best-effort basis. Users are informed when content is AI-generated.
<u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u> (Level A) Also applies to: EN 301 549 Criteria ● 9.1.2.3 (Web) ● 10.1.2.3 (Non-web document) ● 11.1.2.3.1 (Open Functionality Software) ● 11.1.2.3.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Web: Supports Electronic Docs: Supports	Transcripts are available for hosted content and are supplied by publishers when provided. If publisher-supplied transcripts are not available, MUSE may generate them using AI-assisted processes on a best-effort basis. Users are informed when content is AI-generated. MUSE does not provide separate audio description tracks.
<u>1.3.1 Info and Relationships</u> (Level A) Also applies to: EN 301 549 Criteria ● 9.1.3.1 (Web) ● 10.1.3.1 (Non-web document)	Web: Supports Electronic Docs: Supports	Platform: MUSE is coded to be intelligible to assisted devices using semantic markup and relevant ID/label attributes.

Criteria	Conformance Level	Remarks and Explanations
11.1.3.1.1 (Open Functionality Software) 11.1.3.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		Content: MUSE strives to maintain consistent structure and accessibility across hosted content formats. For PDFs and EPUBs, programmatic structure depends in part on the source file provided by the publisher. MUSE may attempt to improve PDF and EPUB files where possible.
1.3.2 Meaningful Sequence (Level A) Also applies to: EN 301 549 Criteria 9.1.3.2 (Web) 10.1.3.2 (Non-web document) 11.1.3.2.1 (Open Functionality Software) 11.1.3.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports Electronic Docs: Supports	Platform: MUSE is designed to present content with meaningful reading order for users of assistive technology. Content: MUSE strives to maintain meaningful reading order and accessibility across hosted content formats. For PDFs and EPUBs, reading order depends in part on the source file provided by the publisher. MUSE may attempt to improve PDF and EPUB files where possible.
1.3.3 Sensory Characteristics (Level A) Also applies to: EN 301 549 Criteria 9.1.3.3 (Web) 10.1.3.3 (Non-web document) 11.1.3.3 (Open Functionality Software) 11.1.3.3 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs)	Web: Supports Electronic Docs: Not Applicable	Multiple means of interpreting UI elements and control objects are available in each relevant instance.

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		
1.4.1 Use of Color (Level A) Also applies to: EN 301 549 Criteria 9.1.4.1 (Web) 10.1.4.1 (Non-web document) 11.1.4.1 (Open Functionality Software) 11.1.4.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports Electronic Docs: Supports	MUSE uses multiple visual means of distinguishing objects. As an example, hovering over links can change any combination of cursor form, background color, text color, or text decoration.
1.4.2 Audio Control (Level A) Also applies to: EN 301 549 Criteria 9.1.4.2 (Web) 10.1.4.2 (Non-web document) 11.1.4.2 (Open Functionality Software) 11.1.4.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports Electronic Docs: Supports	MUSE does not use auto-play features on any audio or video content.

Criteria	Conformance Level	Remarks and Explanations
<u>2.1.1 Keyboard</u> (Level A) Also applies to: EN 301 549 Criteria ● 9.2.1.1 (Web) ● 10.2.1.1 (Non-web document) ● 11.2.1.1.1 (Open Functionality Software) ● 11.2.1.1.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Web: Supports Electronic Docs: Not Applicable	MUSE is keyboard accessible and does not use any timing-based interactions.
<u>2.1.2 No Keyboard Trap</u> (Level A) Also applies to: EN 301 549 Criteria ● 9.2.1.2 (Web) ● 10.2.1.2 (Non-web document) ● 11.2.1.2 (Open Functionality Software) ● 11.2.1.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Web: Supports Electronic Docs: Not Applicable	Focus can be entered and exited from any location on Project MUSE without becoming locked in a single position.
<u>2.1.4 Character Key Shortcuts</u> (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria ● 9.2.1.4 (Web) ● 10.2.1.4 (Non-web document)	Web: Not Applicable Electronic Docs: Not Applicable	MUSE has not implemented character key shortcuts.

Criteria	Conformance Level	Remarks and Explanations
11.2.1.4.1 (Open Functionality Software) 11.2.1.4.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply		
<u>2.2.1 Timing Adjustable</u> (Level A) Also applies to: EN 301 549 Criteria 9.2.2.1 (Web) 10.2.2.1 (Non-web document) 11.2.2.1 (Open Functionality Software) 11.2.2.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports Electronic Docs: Supports	MUSE does not place time limits on its content or interface in this way.
<u>2.2.2 Pause, Stop, Hide</u> (Level A) Also applies to: EN 301 549 Criteria 9.2.2.2 (Web) 10.2.2.2 (Non-web document) 11.2.2.2 (Open Functionality Software) 11.2.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool)	Web: Supports Electronic Docs: Supports	MUSE does not use moving, blinking, scrolling, or auto-updating information.

Criteria	Conformance Level	Remarks and Explanations
602.3 (Support Docs)		
2.3.1 Three Flashes or Below Threshold (Level A) Also applies to: EN 301 549 Criteria 9.2.3.1 (Web) 10.2.3.1 (Non-web document) 11.2.3.1 (Open Functionality Software) 11.2.3.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports Electronic Docs: Supports	MUSE does not use any flashing content.
2.4.1 Bypass Blocks (Level A) Also applies to: EN 301 549 Criteria 9.2.4.1 (Web) 10.2.4.1 (Non-web document) – Does not apply 11.2.4.1 (Open Functionality Software) – Does not apply 11.2.4.1 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs	Web: Supports Electronic Docs: Not Applicable	A ‘Skip to Content’ link is available on every page on MUSE that directs users past repetitive navigation.
2.4.2 Page Titled (Level A) Also applies to: EN 301 549 Criteria 9.2.4.2 (Web)	Web: Supports Electronic Docs: Supports	MUSE page titles are descriptive of the content contained within, regardless of the page’s context.

Criteria	Conformance Level	Remarks and Explanations
10.2.4.2 (Non-web document) 11.2.4.2 (Open Functionality Software) - Does not apply 11.2.4.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		
2.4.3 Focus Order (Level A) Also applies to: EN 301 549 Criteria 9.2.4.3 (Web) 10.2.4.3 (Non-web document) 11.2.4.3 (Open Functionality Software) 11.2.4.3 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports Electronic Docs: Not Applicable	Navigation by focus on MUSE flows in a logical order sitewide.
2.4.4 Link Purpose (In Context) (Level A) Also applies to: EN 301 549 Criteria 9.2.4.4 (Web) 10.2.4.4 (Non-web document) 11.2.4.4 (Open Functionality Software) 11.2.4.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs)	Web: Supports Electronic Docs: Partially Supports	MUSE-generated links can have their targets and meaning determined either from the link's text or its attributes/context. Publisher supplied links may not always follow this rule.

Criteria	Conformance Level	Remarks and Explanations
12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		
2.5.1 Pointer Gestures (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria 9.2.5.1 (Web) 10.2.5.1 (Non-web document) 11.2.5.1 (Open Functionality Software) 11.2.5.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Supports Electronic Docs: Not Applicable	MUSE does not use multipoint gestures. Instances of path-based gestures (click-and-drag) also provide alternative controls without a path-based gesture.
2.5.2 Pointer Cancellation (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria 9.2.5.2 (Web) 10.2.5.2 (Non-web document) 11.2.5.2 (Open Functionality Software) 11.2.5.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Supports Electronic Docs: Not Applicable	MUSE functionality generally involves no down-events. Instances where there are click-and-drag functions allow the user to abort or undo the function.
2.5.3 Label in Name (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria 9.2.5.3 (Web) 10.2.5.3 (Non-web document) 11.2.5.3.1 (Open Functionality Software)	Web: Supports Electronic Docs: Not Applicable	MUSE controls use labels and/or accessible names.

Criteria	Conformance Level	Remarks and Explanations
11.2.5.3.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply		
2.5.4 Motion Actuation (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria 9.2.5.4 (Web) 10.2.5.4 (Non-web document) 11.2.5.4 (Open Functionality Software) 11.2.5.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Not Applicable Electronic Docs: Not Applicable	MUSE does not use motion-activated functionality.
3.1.1 Language of Page (Level A) Also applies to: EN 301 549 Criteria 9.3.1.1 (Web) 10.3.1.1 (Non-web document) 11.3.1.1.1 (Open Functionality Software) 11.3.1.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports Electronic Docs: Supports	Platform: MUSE pages are coded with English as the default language. Content: Publisher-supplied metadata is used when provided. MUSE also uses programmatic evaluation to detect content language when different from the default and to identify the primary language when content contains more than one language.
3.2.1 On Focus (Level A) Also applies to: EN 301 549 Criteria	Web: Supports Electronic Docs: Not Applicable	MUSE does not initiate context changes on component focus.

Criteria	Conformance Level	Remarks and Explanations
● 9.3.2.1 (Web) ● 10.3.2.1 (Non-web document) ● 11.3.2.1 (Open Functionality Software) ● 11.3.2.1 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)		
<u>3.2.2 On Input</u> (Level A) Also applies to: EN 301 549 Criteria ● 9.3.2.2 (Web) ● 10.3.2.2 (Non-web document) ● 11.3.2.2 (Open Functionality Software) ● 11.3.2.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Web: Supports Electronic Docs: Not Applicable	MUSE does not initiate context changes on component input.
<u>3.2.6 Consistent Help</u> (Level A 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Supports Electronic Docs: Not Applicable	MUSE offers links to contact and support pages consistently throughout.
<u>3.3.1 Error Identification</u> (Level A) Also applies to: EN 301 549 Criteria ● 9.3.3.1 (Web) ● 10.3.3.1 (Non-web document)	Web: Supports Electronic Docs: Not Applicable	Input errors are highlighted by color, text, attribute, or combinations of all 3.

Criteria	Conformance Level	Remarks and Explanations
11.3.3.1.1 (Open Functionality Software) 11.3.3.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		
<u>3.3.2 Labels or Instructions</u> (Level A) Also applies to: EN 301 549 Criteria 9.3.3.2 (Web) 10.3.3.2 (Non-web document) 11.3.3.2 (Open Functionality Software) 11.3.3.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports Electronic Docs: Not Applicable	Input fields are paired with labels or related text explaining the input requirements.
<u>3.3.7 Redundant Entry</u> (Level A 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Supports Electronic Docs: Not Applicable	MUSE does not have any multi-step processes that require a user to re-enter information from a previous step.
<u>4.1.1 Parsing</u> (Level A) Applies to: WCAG 2.0 and 2.1 – Always answer ‘Supports’ WCAG 2.2 (obsolete and removed) - Does not apply EN 301 549 Criteria 9.4.1.1 (Web) 10.4.1.1 (Non-web document)	Web: Supports Electronic Docs: Not Applicable	For WCAG 2.0, 2.1, EN 301 549, and Revised 508 Standards, the September 2023 errata update indicates this criterion is always supported. See the WCAG 2.0 Editorial Errata and the WCAG 2.1 Editorial Errata .

Criteria	Conformance Level	Remarks and Explanations
11.4.1.1.1 (Open Functionality Software) 11.4.1.1.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		MUSE is coded to meet the specifications of the HTML5 standard.
<u>4.1.2 Name, Role, Value</u> (Level A) Also applies to: EN 301 549 Criteria 9.4.1.2 (Web) 10.4.1.2 (Non-web document) 11.4.1.2.1 (Open Functionality Software) 11.4.1.2.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports Electronic Docs: Not Applicable	MUSE UI components are labeled and named appropriately. Logical components on each page are given role attributes to give assistive technology a better navigational foothold. State changes and values can be programmatically determined.

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
<u>1.2.4 Captions (Live)</u> (Level AA) Also applies to: EN 301 549 Criteria 9.1.2.4 (Web)	Web: Not Applicable Electronic Docs: Not Applicable	MUSE platform does not offer real time or live audio/video .

Criteria	Conformance Level	Remarks and Explanations
10.1.2.4 (Non-web document) 11.1.2.4 (Open Functionality Software) 11.1.2.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		
<u>1.2.5 Audio Description (Prerecorded)</u> (Level AA) Also applies to: EN 301 549 Criteria 9.1.2.5 (Web) 10.1.2.5 (Non-web document) 11.1.2.5 (Open Functionality Software) 11.1.2.5 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Partially Supports Electronic Docs: Not Applicable	The MUSE platform does not currently offer the serving of publisher-supplied videos with audio descriptions within the platform. When videos with audio descriptions are provided by the publisher, MUSE will provide a downloadable file for the user. If one is not available, MUSE will work with the publisher to create and provide an accessible version upon request.
<u>1.3.4 Orientation</u> (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria 9.1.3.4 (Web) 10.1.3.4 (Non-web document) 11.1.3.4 (Open Functionality Software) 11.1.3.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs)	Web: Supports Electronic Docs: Not Applicable	MUSE does not restrict its view and operation to a single display orientation.

Criteria	Conformance Level	Remarks and Explanations
12.2.4 (Support Docs) Revised Section 508 – Does not apply		
<u>1.3.5 Identify Input Purpose</u> (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria 9.1.3.5 (Web) 10.1.3.5 (Non-web document) 11.1.3.5.1 (Open Functionality Software) 11.1.3.5.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Supports Electronic Docs: Not Applicable	MUSE uses labels and/or accessible names to identify the purpose of input fields.
<u>1.4.3 Contrast (Minimum)</u> (Level AA) Also applies to: EN 301 549 Criteria 9.1.4.3 (Web) 10.1.4.3 (Non-web document) 11.1.4.3 (Open Functionality Software) 11.1.4.3 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports Electronic Docs: Supports	MUSE content is represented generally with black text on a white background, or occasionally dark blue over an off-white background. This contrast is consistent with a 4.5:1 requirement.
<u>1.4.4 Resize text</u> (Level AA) Also applies to: EN 301 549 Criteria 9.1.4.4 (Web) 10.1.4.4 (Non-web document) 11.1.4.4.1 (Open Functionality Software)	Web: Supports Electronic Docs: Supports	MUSE does not lose functionality from resizing text.

Criteria	Conformance Level	Remarks and Explanations
● 11.1.4.4.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)		
1.4.5 Images of Text (Level AA) Also applies to: EN 301 549 Criteria ● 9.1.4.5 (Web) ● 10.1.4.5 (Non-web document) ● 11.1.4.5.1 (Open Functionality Software) ● 11.1.4.5.2 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Web: Supports Electronic Docs: Partially Supports	MUSE generally does not use images of text. In situations where the text is in a non-UTF compatible format (for instance: a special symbol or logo, or a character from a non-UTF language,) that text can be derived from the PDF. Publisher-supplied content in some electronic formats may include images of text. MUSE is progressively remediating legacy content to reduce the prevalence of these images and improve accessibility.
1.4.10 Reflow (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria ● 9.1.4.10 (Web) ● 10.1.4.10 (Non-web document) ● 11.1.4.10 (Open Functionality Software) ● 11.1.4.10 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Supports Electronic Docs: Supports	MUSE content, text and images, reflows according to CSS that allows for a responsive layout.

Criteria	Conformance Level	Remarks and Explanations
<u>1.4.11 Non-text Contrast</u> (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria ● 9.1.4.11 (Web) ● 10.1.4.11 (Non-web document) ● 11.1.4.11 (Open Functionality Software) ● 11.1.4.11 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Supports Electronic Docs: Not Applicable	MUSE icons and graphics use a contrast ratio of at least 3:1 against adjacent colors. The focus appearance of components is determined by the user agent except in cases where it has been modified and/or enhanced by CSS.
<u>1.4.12 Text Spacing</u> (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria ● 9.1.4.12 (Web) ● 10.1.4.12 (Non-web document) ● 11.1.4.12 (Open Functionality Software) ● 11.1.4.12 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Supports Electronic Docs: Supports	MUSE content allows for the override of the spacing of letters, words, and line height.
<u>1.4.13 Content on Hover or Focus</u> (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria ● 9.1.4.13 (Web) ● 10.1.4.13 (Non-web document) ● 11.1.4.13 (Open Functionality Software) ● 11.1.4.13 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Supports Electronic Docs: Not Applicable	MUSE content that appears on hover or focus is hoverable, persistent and dismissable.

Criteria	Conformance Level	Remarks and Explanations
<u>2.4.5 Multiple Ways</u> (Level AA) Also applies to: EN 301 549 Criteria ● 9.2.4.5 (Web) ● 10.2.4.5 (Non-web document) – Does not apply ● 11.2.4.5 (Open Functionality Software) – Does not apply ● 11.2.4.5 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) – Does not apply to non-web software ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) – Does not apply to non-web docs	Web: Supports Electronic Docs: Not Applicable	MUSE employs at least two ways to access specific webpages. Informational pages have their places in navigation in the header and footer, and content pages can be reached through multiple iterations of the search and browse interfaces.
<u>2.4.6 Headings and Labels</u> (Level AA) Also applies to: EN 301 549 Criteria ● 9.2.4.6 (Web) ● 10.2.4.6 (Non-web document) ● 11.2.4.6 (Open Functionality Software) ● 11.2.4.6 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Web: Supports Electronic Docs: Supports	MUSE uses descriptive headings and labels to provide topic or purpose.
<u>2.4.7 Focus Visible</u> (Level AA) Also applies to: EN 301 549 Criteria ● 9.2.4.7 (Web) ● 10.2.4.7 (Non-web document)	Web: Supports Electronic Docs: Not Applicable	Focus is either represented through manual CSS text decoration or with browser-defined focus settings.

Criteria	Conformance Level	Remarks and Explanations
11.2.4.7 (Open Functionality Software) 11.2.4.7 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		
<u>2.4.11 Focus Not Obscured (Minimum)</u> (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Supports Electronic Docs: Not Applicable	Items on MUSE receiving keyboard focus are always partially visible in the user's viewport.
<u>2.5.7 Dragging Movements</u> (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Supports Electronic Docs: Not Applicable	MUSE does not rely on dragging for user actions.
<u>2.5.8 Target Size (Minimum)</u> (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Supports Electronic Docs: Not Applicable	Targets on MUSE meet the minimum size and have sufficient spacing around them.
<u>3.1.2 Language of Parts</u> (Level AA) Also applies to: EN 301 549 Criteria 9.3.1.2 (Web) 10.3.1.2 (Non-web document) 11.3.1.2 (Open Functionality Software) – Does not apply 11.3.1.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports Electronic Docs: Supports	When parts of a document on MUSE are not in the default page language, those parts are specified by their appropriate language code when possible for specific file formats.

Criteria	Conformance Level	Remarks and Explanations
<u>3.2.3 Consistent Navigation</u> (Level AA) Also applies to: EN 301 549 Criteria ● 9.3.2.3 (Web) ● 10.3.2.3 (Non-web document) – Does not apply ● 11.3.2.3 (Open Functionality Software) – Does not apply ● 11.3.2.3 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) – Does not apply to non-web software ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) – Does not apply to non-web docs	Web: Supports Electronic Docs: Not Applicable	MUSE is generated with consistent templates, so navigational items are identical throughout the site.
<u>3.2.4 Consistent Identification</u> (Level AA) Also applies to: EN 301 549 Criteria ● 9.3.2.4 (Web) ● 10.3.2.4 (Non-web document) – Does not apply ● 11.3.2.4 (Open Functionality Software) – Does not apply ● 11.3.2.4 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) – Does not apply to non-web software ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) – Does not apply to non-web docs	Web: Supports Electronic Docs: Not Applicable	MUSE is generated with consistent templates, so components in general are identical throughout the site.
<u>3.3.3 Error Suggestion</u> (Level AA) Also applies to: EN 301 549 Criteria ● 9.3.3.3 (Web) ● 10.3.3.3 (Non-web document)	Web: Supports Electronic Docs: Not Applicable	If a user triggers an input error, MUSE specifies what the error is and gives context on how to fix it.

Criteria	Conformance Level	Remarks and Explanations
11.3.3.3 (Open Functionality Software) 11.3.3.3 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		
<u>3.3.4 Error Prevention (Legal, Financial, Data)</u> (Level AA) Also applies to: EN 301 549 Criteria 9.3.3.4 (Web) 10.3.3.4 (Non-web document) 11.3.3.4 (Open Functionality Software) 11.3.3.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports Electronic Docs: Not Applicable	MUSE does not use legal or financial transactions on its webpages. Modification or deletion of data is not permanent and may be reversed in a plethora of ways, though generally this is done by re-uploading content (in the case of publishers.) As a last resort, a user may always contact MUSE via Customer Support to resolve an issue.
<u>3.3.8 Accessible Authentication (Minimum)</u> (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Supports Electronic Docs: Not Applicable	A cognitive function test is not required for any step of authentication on the MUSE platform.
<u>4.1.3 Status Messages</u> (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria 9.4.1.3 (Web) 10.4.1.3 (Non-web document) 11.4.1.3 (Open Functionality Software) 11.4.1.3 (Closed Software) – Does not apply	Web: Supports Electronic Docs: Not Applicable	MUSE status messages can be programmatically determined through role or properties.

Criteria	Conformance Level	Remarks and Explanations
11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply		

Revised Section 508 Report

Notes:

Chapter 3: [Functional Performance Criteria \(FPC\)](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Supports	MUSE is compatible with Assistive Technologies and supports the use of screen readers for the visually impaired.

Criteria	Conformance Level	Remarks and Explanations
302.2 With Limited Vision	Supports	MUSE is compatible with Assistive Technologies and supports the use of screen readers for the visually impaired.
302.3 Without Perception of Color	Supports	MUSE does not use color as only means of conveying information.
302.4 Without Hearing	Supports	MUSE does not use audio cues or triggers as a means of operation or information retrieval.
302.5 With Limited Hearing	Supports	MUSE does not use audio cues or triggers as a means of operation or information retrieval.
302.6 Without Speech	Supports	MUSE does not require speech to operate or retrieve information. In contacting Customer Service, a user may use email or physical mail as a mode of communication (rather than contact by telephone.)
302.7 With Limited Manipulation	Supports	MUSE is keyboard accessible. Actions can be executed either by mouse or keyboard, and MUSE does not use simultaneous actions in either form as a method of operation or information retrieval.
302.8 With Limited Reach and Strength	Supports	MUSE is keyboard accessible. Actions can be executed either by mouse or keyboard, and MUSE does not use simultaneous actions in either form as a method of operation or information retrieval.
302.9 With Limited Language, Cognitive, and Learning Abilities	Supports	MUSE does not function in a way that is prohibitive to users with cognitive or learning impairments.

Chapter 4: [Hardware](#)

Notes: This section is not applicable as Project MUSE is an online web platform.

Chapter 5: [Software](#)

Notes: This section is not applicable as Project MUSE is an online web platform.

Chapter 6: [Support Documentation and Services](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Supports	MUSE provides a webpage describing its accessibility features and links to relevant documentation.
602.3 Electronic Support Documentation	See WCAG 2.x section	See information in WCAG 2.x section
602.4 Alternate Formats for Non-Electronic Support Documentation	Supports	Support documentation may be requested from MUSE for no additional charge by contacting MUSE by mail, email, or phone. Contact information is listed in our footer on every page and is compatible with Assistive Technologies.
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Supports	MUSE provides a webpage describing its accessibility features and links to relevant documentation. Support documentation may be requested from MUSE for no additional charge by contacting MUSE by mail, email, or phone.
603.3 Accommodation of Communication Needs	Supports	Training and instructional content is provided in both PowerPoint and fully captioned video formats. MUSE Customer

Criteria	Conformance Level	Remarks and Explanations
		Support accepts inquiries by mail, email, and phone, and will adapt their communications to the needs of our users.

EN 301 549 Report

Notes:

Clause [4: Functional Performance Statements \(FPS\)](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	Supports	MUSE is compatible with Assistive Technologies and supports the use of screen readers for the visually impaired.
4.2.2 Usage with limited vision	Supports	MUSE is compatible with Assistive Technologies and supports the use of screen readers for the visually impaired.
4.2.3 Usage without perception of colour	Supports	MUSE does not use color as only means of conveying information.
4.2.4 Usage without hearing	Supports	MUSE does not use audio cues or triggers as a means of operation or information retrieval.
4.2.5 Usage with limited hearing	Supports	MUSE does not use audio cues or triggers as a means of operation or information retrieval.
4.2.6 Usage with no or limited vocal capability	Supports	MUSE does not require speech to operate or retrieve information. In contacting Customer Service, a user may use email or physical mail as a mode of communication (rather than contact by telephone.)
4.2.7 Usage with limited manipulation or strength	Supports	MUSE is keyboard accessible. Actions can be executed either by mouse or keyboard, and MUSE does not use simultaneous actions in either form as a

		method of operation or information retrieval.
4.2.8 Usage with limited reach	Supports	MUSE is keyboard accessible. Actions can be executed either by mouse or keyboard, and MUSE does not use simultaneous actions in either form as a method of operation or information retrieval.
4.2.9 Minimize photosensitive seizure triggers	Supports	MUSE does not use any flashing content.
4.2.10 Usage with limited cognition, language or learning	Supports	MUSE does not function in a way that is prohibitive to users with cognitive or learning impairments.
4.2.11 Privacy	Supports	MUSE allows for privacy to be maintained when using features for accessibility.

Clause [5: Generic Requirements](#)

Notes: This section is not applicable as Project MUSE is an online web platform.

Clause [6: ICT with Two-Way Voice Communication](#)

Notes: This section is not applicable as Project MUSE is an online web platform.

Clause [7: ICT with Video Capabilities](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
7.1 Caption processing technology	Heading cell – no response required	Heading cell – no response required
7.1.1 Captioning playback	Supports	Captions are available for hosted content and are supplied by publishers when provided. If publisher-supplied captions are not available, MUSE may generate them using AI-assisted processes on a

		best-effort basis. Users are informed when content is AI-generated.
7.1.2 Captioning synchronization	Supports	Captions are available for hosted content and are supplied by publishers when provided. If publisher-supplied captions are not available, MUSE may generate them using AI-assisted processes on a best-effort basis. Users are informed when content is AI-generated.
7.1.3 Preservation of captioning	Supports	Caption data is preserved for video content consistent with clauses 7.1.1. and 7.1.2.
7.1.4 Captions characteristics	Does Not Support	Video content utilizes the captioning supported by the video player used on the MUSE platform. Effort has been made to enhance the background, text color, font size and opacity for optimum legibility.
7.1.5 Spoken subtitles	Does Not Support	MUSE content that is captioned is limited to one type of captioning supported by the video player used on the MUSE platform.
7.2.1 Audio description playback	Partially Supports	See remarks and explanations for WCAG 1.2.5 Audio Description (Prerecorded) .
7.2.2 Audio description synchronization	Partially Supports	See remarks and explanations for WCAG 1.2.5 Audio Description (Prerecorded) .
7.2.3 Preservation of audio description	Partially Supports	See remarks and explanations for WCAG 1.2.5 Audio Description (Prerecorded) .
7.3 User controls for captions and audio description	Partially Supports	See remarks and explanations for WCAG 1.2.5 Audio Description (Prerecorded) .

Clause [8: Hardware](#)

Notes: This section is not applicable as Project MUSE is an online web platform.

Clause [9: Web](#) *(see [WCAG 2.x section](#))*

Notes: Web conformance of Project MUSE is covered in tables 1 and 2 of the WCAG section above.

Clause [10: Non-Web Documents](#)

Notes: This section is not applicable as Project MUSE is an online web platform.

Clause [11: Software](#)

Notes: This section is not applicable as Project MUSE is an online web platform.

Clause [12: Documentation and Support Services](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
12.1 Product documentation	Heading cell – no response required	Heading cell – no response required
12.1.1 Accessibility and compatibility features	Supports	MUSE provides a webpage describing its accessibility features and links to relevant documentation. Support documentation may be requested from MUSE for no additional charge by contacting MUSE by mail, email, or phone.
12.1.2 Accessible documentation	See WCAG 2.x section	See information in WCAG 2.x section
12.2 Support Services	Heading cell – no response required	Heading cell – no response required
12.2.2 Information on accessibility and compatibility features	Supports	MUSE provides a webpage describing its accessibility features and links to relevant documentation.
12.2.3 Effective communication	Supports	Support documentation may be requested from MUSE for no additional charge by contacting MUSE by mail, email, or phone. Contact information is listed in our footer on every page and is compatible with Assistive Technologies.
12.2.4 Accessible documentation	See WCAG 2.x section	See information in WCAG 2.x section

Clause 13: ICT Providing Relay or Emergency Service Access

Notes: This section is not applicable as Project MUSE is an online web platform.

Legal Disclaimer (Project MUSE)

The information above describes the Project MUSE platform's ability to support the applicable Standards and Guidelines, subject to Project MUSE's interpretation of those standards and the remarks in this document. This document addresses the named platform only, as of the report date. For more information regarding the accessibility status of Project MUSE, please contact muse@jhu.edu. This document is provided for information purposes only and the contents are subject to change without notice. Project MUSE disclaims any liability with respect to this document and no contractual obligations are formed either directly or indirectly by this document. If use of the named product is subject to a license agreement, the terms and conditions of the product's license agreement remain in full force and effect, including any limitation of liability and disclaimer of warranties provisions.